

Frequently Asked Questions

Company Cards

Plastic Card Solutions

General Questions

Q. Will I receive a plastic card as a proof or just a PDF by email?

A. Yes, we send a sample of your cards to check over before we complete the order in full. Using the same printing presses that your order will be produced on.

Q. What material are your cards made from?

A. Our Cards are 100% plastic which makes them last longer. Unless you are looking for a greener option, in which case we stock Eco Material and can produce Eco Friendly Cards fit for the same great purpose, be it a Business Cards, Membership Cards or Event Passes.

Q. How long does it take to print and receive my order?

A. We pride ourselves on quick turn around and we can send your cards 5 working days after they have been approved. However it can be next working day, depending on the urgency of your order, call one of our friendly account managers today to discuss your requirements.

Design Questions

Q. Can my cards be printed in full colour on both sides?

A. Yes, they can. Not only can we provide you with double sided cards but your designs are locked in between two layers of PVC laminate to keep your designs in great condition.

Q. What shape of card can I have?

A.Check out our 'Custom Cut Cards' product page to get an idea of what you might be looking for and contact a member of our friendly team today to discuss your options. We also send out sample packs if you need some ideas.

Q. Can I order plain cards?

A.Yes, we provide blank cards and also blank RFID cards so you can have access control technology on blank white cards, matt or gloss finish. Look at our online store to find out more information or call a member of the team today.

Card Functions

Q. How will I know what card features I can have?

A. On each product page you will find a list of compatible extra features. You can also contact us if you have any special requests and see what we can add to your cards to make them more unique.

Q. I don't know what features I should have?

A.Call us today and we can help you make a decision specifically suited to your cards purpose.

Payment and dispatch options

Q. How can I pay?

A. We accept a range of payment methods. Most popular being BACS, Cheque and Credit or Debit. However if you have any questions just call a member of the team today.

Q. When will my cards arrive?

A. Five days after approval, however if you need your card orders in a hurry, call one of our account managers today to discuss your requirements.